

**FORM A  
PERFORMANCE TARGET  
FY 2019**



LWD NAME: **SIPALAY WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)		FY 2018 ACTUAL ACCOMPLISHMENT (2)	FY 2019 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2019 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>A. Water Facility Service Management</b>							
<b>2017 Budget:</b>							
P1.1 (Quantity) access to potable water	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	40%	40%	Office of the General Manager			
P1.2 (Quality) reliability of the service	Percentage of household connections receiving 24/7 supply of water	100%	100%	Office of the General Manager			
P1.3 (Threshold) Adequacy (should not be less than 1.2:l)	Source: Capacity of LWD to meet demands for 24/7 supply of water. To compute adequacy, use formula below:  <u>Rated Capacity of System (cu m/yr)</u> <u>Demand = No. of Active Connections x 5 (average household size) x 100-150 (liters per capita per day) x 360 days = 15/1000</u>	1.7:l	not less than 1.2:l	Office of the General Manager			
<b>2017 Budget:</b>							
P1.1 (Quantity) Min. Min. should not exceed 10%	Percentage of utilized water to water production	20%	25%	Office of the General Manager			
	Daily chlorine residual requirement should be at least 0.3ppm at the farthest point. In case the LWD is using chlorine dioxide, the allowable level should be at least 0.2 to 0.4 ppm.	Maintained 0.3ppm chlorine residual	Maintained 0.3ppm chlorine residual	Office of the General Manager			

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P1.3 (Resiliency) Adequacy/availability of service	Average response time to restore service (major and minor repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the CSC approved Citizen's Charter of the WQ	1-2 hours - minor, 2 days - major	1-2 hours - minor, 2 days - major	Office of the General Manager			
Support to Operations (STO)							
2018 Budget:							
P1.3 Staff Productivity Index	Categories A, B, C = 1 staff for every one hundred twenty(120) service connections. Category D = 1 staff for every one hundred (100) service connections.	114.1	100.1	Office of the General Manager			
P1.3 Affordability	(MUA approved water rates)	Water Rates 0 - 10 cu. ft. - 279.00 100 \$28.91	Water Rates 0 - 10 cu. ft. - 279.00 100 \$28.10	Office of the General Manager			
P1.3 Customer Satisfaction	1. Ease of Doing Business – compliance to CSC Memo No. 54-2016. 2. Percentage of Customer Complaints acted upon against received complaints. •Complaints through hotline •66668 acted upon within 72 hours. •Complaints received through the WQ customer service unit within the period prescribed by ARTA and other issuances.	1. Complied  2. Percentage of Customer Complaints acted upon against received complaints: *100% *100%	1. Complied  2. Percentage of Customer Complaints acted upon against received complaints: *100% *100%	Office of the General Manager			

\*Certificate from HR Manager & GM on the compliance to DIC News # 14, 2010


MFOs AND PERFORMANCE INDICATORS (1)	FY 2008 ACTUAL ACCOMPLISHMENT (2)	FY 2009 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2010 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
General Administration and Support Services (GAS)						
2007 Budget:						
P1.1 Financial Viability and Sustainability	<ul style="list-style-type: none"> <li>•Collection efficiency &gt; 90%;</li> <li>•Positive Net Balance in the Average Net Income for Twelve (12) months;</li> <li>•Current Ratio &gt; 1.5:1</li> </ul>	<ul style="list-style-type: none"> <li>•Collection efficiency: 97%</li> <li>•Positive Net Balance in the Average Net Income for Twelve months</li> <li>•Current Ratio : &gt; 2.2:1</li> </ul>	Office of General Manager	<ul style="list-style-type: none"> <li>•Collection efficiency: 97%</li> <li>•Positive Net Balance in the Average Net Income for Twelve months</li> <li>•Current Ratio : 1.5:1</li> </ul>		
P1.2		Complied- Quarterly Reports	Complied			
a) Compliance with COA reporting requirements	In accordance with the prescribed content and period of submission (Submission of five financial reports, i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Aging of Cash Advance)	Complied	Complied	Office of General Manager		
b) Compliance with LMSA reporting requirements in accordance to content and period submission	<ul style="list-style-type: none"> <li>i. Compliance with LMSA reporting requirements in accordance to content and period of submission</li> <li>ii. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Climate residual report, Approved WB budget w/ Annual Procurement Plan, Annual Report</li> </ul>	Complied	Complied	Office of General Manager		

Average Positive Net Income: EO 285 (2015), LWUA MC 007-15, DSM RC 4007-2010

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FI 3 Compliance to COA ADM Resolve at least 30% of COA findings stated in the AOM issued to the Agency for prior years as of December 31, 2018.	Resolve at least 30%	Resolve at least 30%	Office of General Manager			
FI 4 Budget Utilization Rate (BUR) Actual Disbursement on CAPEX versus Approved CAPEX budget for the current year should not be less than 85%.	100%	not less than 85%	Office of General Manager			

\*Management Report (signed by OM) on resolved COA Findings

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